

CA Regional CGA Committee Minutes
April 11, 2017

Objective:

Our committee's objectives are to promote the use of the Common Ground Best Practices by encouraging stakeholders to accept and fulfill their shared responsibility in damage prevention; to welcome all stakeholders within our region and encourage their participation on this committee; to educate both committee members and non-members regarding Common Ground Best Practices; to identify issues concerning damage prevention within our region and attempt to construct practices to resolve them; to exchange ideas and information with other Regional CGA Committees. When a new damage prevention practice is created, the committee may forward the practice onto the appropriate CGA Committee for their consideration as a best practice. Our committee's efforts in damage prevention will help eliminate damages to underground facilities, interruption to vital services, safety risks, accidents and fatalities. When citing examples of incidents, please refer to the parties involved anonymously.

1. Call to Order:

Marshall Johnson called the meeting to order at 9:33 am. and read the committee's objective.

2. Attendance – See sign in sheet at end:

3. Review Minutes from Previous Meeting

Marshall asked if there were any changes or corrections to the minutes from the last meeting. Shawn Nesgis motioned to accept the minutes as emailed. Steve Woo seconded. The motion carried.

4. CGA Update

Ann Diamond said that last month CGA held its annual conference and celebrated the 10th anniversary of 811. Congratulations to Thomas Young on being awarded the CGA Ron Oltsky Member of the Year Award. Ann noted that the CGA Board is updating their 5 year strategic plan and that the DIRT form will be changing for 2018. She said she heard the conference was well-attended but it was unseasonably cold in Florida. She said next year the conference would be March 6 through 8 in Phoenix. Ann said that the notification centers across the country were once again promoting National Safe Digging Month with the "Can You Dig It" promotion in which entrants dig virtual holes to win prizes. She encouraged everyone to dig daily so that California could once again have bragging rights with the most virtual diggers. Visit safedigging.me to participate. Ryan White said the 811 balloon kicked off National Safe Digging Month in Oakland at the A's Giants game during the pregame tailgating and PG&E had booths too. The balloon traveled to Sacramento for the Republic Football Club soccer game with an attendance of about 11,500. He said that PG&E had another event in Marin on April 5th with the Fire department and that the balloon was at the Long Beach Grand Prix last weekend and in Las Vegas on April 12th; then the balloon is heading to Phoenix on its trip across the country to end in Virginia on August 11th. To view a video of the kickoff events click [here](#). Thomas Young said that the Technology committee of CGA has been revamped and is sending a survey to find out technologies that are being used to prevent damages.

5. Notification Center Updates

Ryan White said that USA North 811's tickets had increased 4% over 2016 and 58% of calls are coming in on 811. He said that the 42.5% ticket volume on the web was a great start towards their goal of 60% this year. USA North 811 had been challenged last year during the 811 video challenge and they won the most impactful video award. The video can be

seen [here](#). He said that their app is nearing completion and that the center had changed its phone prompts so there is now a separate menu in Spanish. He said the board is searching for a new Executive Director for the center and that sadly Patrice Heyer had left to move to Idaho to be with family. He said that the center is partnering with PG&E to do presentations as PG&E is set up to do 200 events this year. David Feliciano asked who the center was working with at PG&E. Ryan said Andy Wells from their Board and his group.

Ann Diamond reported that year to date DigAlert was doing 43.5% of the tickets online and a big reason for that was 81% of the updates are being done electronically. She said she wants that to be 100% online as it's so easy to update tickets that way. She said 71% of calls are coming in on 811. She reported that the latest update to the centers technology was texting. If you haven't downloaded the free app you can use the texting feature (message and data rates may apply) to get information about a ticket, emergency contact numbers, email a ticket get a link to DigAlert Express, get a link to the California Government code and more. Just type Options to 344258 to get a list of all the commands – examples include stats – to see if the center is open, number of calls on hold and how many tickets have been processed so far; color codes – to get a list of the APWA colors and ticket # - to see information about your ticket.

6. Committee Reports:

A. Board of Directors Update.

Ann Diamond told the members that the Board of Directors were working on operating procedures and that the process to become a tax-exempt corporation had been received by both the IRS & Franchise Tax Board and they were processing the paperwork. Paul Evans noted that one of the objectives in the operating procedures – creating training covering the varied steps of excavation – wasn't well received and the issue is being discussed in the SSIP committee.

B. Subsurface Safety and Incident Prevention Committee Update.

Steve Woo reported that the committee had met to discuss training and that it would be more of guidelines and education about 4216 and Cal OSHA requirements – not which end of the shovel to use. The training would emphasize the steps to a safe excavation – delineate, contact the notification center, wait the required time, confirm utility response, respect the marks and dig with care.

C. Education Programs and Marketing Committee Update.

Nothing to report at this time.

D. Legislative and Regulatory Committee Update.

Ann Diamond said the committee hadn't met and she still had not heard from the State Fire Marshall about the Safety Board. She said that with the new DIRT form coming out the committee would need to meet to discuss how to incorporate that into our DIRT information. She reported that there were over 10,000 incidents reported for 2016. This was not necessarily more damages, but just that a large company that had been reporting through National CGA DIRT, gave us access to their California data.

7. Issues from previous meeting

Jared Johnson spoke about finding an unmarked facility and that the facility owner said that they had closed out the ticket and that a new ticket would have to be called into the notification center. There was discussion about terminology between the facility owner and the notification center and Ryan White said that unless a ticket expires or the excavator cancels the ticket it is good and can be resent asking for further markings or clarification on markings. Jared also asked if everyone has marked can excavation begin before the start date and time on the ticket. No, as the facility owner may not be

done – called away for an emergency, needing more information to better locate the lines or other issues.

Paul Evans asked about recorded messages being sent that can't be saved or traced to which ticket if their foreman answers the phone the response is lost. It was suggested that Paul contact the company that is sending the recorded messages to see if they could provide a response in another format until Electronic Positive Response becomes effective January 1, 2018.

8. Issues for future discussion:

Marshall Johnson asked that Ryan and Ann address Electronic Positive Response at the June meeting.

9. 2017 Meetings

June 13, 2017 – East Bay MUD - Oakland – TBD
August 8, 2017 – Conference Call
October 10, 2017 – Southern California Site – TBD
December 12, 2017 – Conference Call

All CARCGA meetings are scheduled from 9:30am until 1:30pm

10. Adjourn Meeting:

Paul Evans motioned to adjourn the meeting. Shawn Nesgis seconded. The meeting adjourned at 10:45am.

Standing Roster of Sub-Committee Members

Legislative and Regulatory (leg/reg@carcga.org):

Ann Diamond (chair)	Ryan Dove	John McMahon
Gilbert Aceves	Paul Evans	Jeff Patrick
Jared Ajlouny	David Feliciano	Gil Rivas
Nan Bailey	Caleb Haus	Colette Shelly
Jerry Bufford	Anthony Headley	Matt Smylie
Louie Cervantes	Marshall Johnson	William Vogl
Cliff Concello	Brad Jones	Chelsea Watkins
Alan Coppola	Tom Kaczmarski	Thomas Young
	Steve Marositz	

Education Programs and Marketing (education@carcga.org):

Michael Worster (co- chair)	Alan Coppola	Jeff Patrick
William Vogl (co-chair)	Amber Dahl	Gil Rivas
Gilbert Aceves	Ann Diamond	Aaron Scott
Jared Ajlouny	Ryan Dove	Vicky Shankling
Jerry Bufford	Paul Evans	Chelsea Watkins
Louie Cervantes	Christopher Kenney	Alexander Williams
Cliff Concello	Enrique Miranda	
	Colin Miyadi	

Subsurface & Safety Incident Prevention (ssip@carcga.org):

Steve Woo (co-chair)	Ryan Dove	Jeff Patrick
Thomas Young (co- chair)	Paul Evans	Aaron Rezendez
Gilbert Aceves	David Feliciano	Gil Rivas
Jared Ajlouny	David Graham	Shawn Schwarz
Juan Beltran	Caleb Haus	Vicky Shankling
Tony Burnham	Anthony Headley	Colette Shelly
Louie Cervantes	Jamie Himes	Catherine Simonsen
Randy Charland	Don Hunt	Matt Smylie
Alan Coppola	Bill Johns	Bob Strickland
Victor Davis	Jared Johnson	Alexander Williams
Ann Diamond	Tom Kaczmarski	
	Enrique Miranda	