

CA Regional CGA Committee Minutes
USA North 811
4005 Port Chicago Hwy #100
Concord, CA
February 13, 2018

Objective:

The primary mission of California Regional Common Ground Alliance (CARCGA) is to eliminate safety risks to life, health, and property while also preventing damage to underground infrastructure and vital public services.

CARCGA will accomplish this mission by: encouraging stakeholders to accept and fulfill their shared responsibility in damage prevention; welcoming all stakeholders within California and encouraging their participation in CARCGA; educating members and non-members regarding Common Ground Alliance Best Practices; identifying issues concerning damage prevention and attempting to construct practices to resolve them; exchanging ideas and information with other CGA Regional Partners.

When a new damage prevention practice is created, CARCGA may forward the practice on to the CGA Best Practices Committee for their consideration. CARCGA's efforts in damage prevention will help eliminate damages to underground infrastructure, interruption to vital services, safety risks, accidents and fatalities.

When citing examples of incidents, please refer to the parties involved anonymously.

1. Call to Order:

Marshall Johnson called the meeting to order at 9:40 a.m. and read the objective.

2. Attendance – See sign in sheet at end

3. Review Minutes from Previous Meeting

Marshall asked if there were any changes or corrections to the minutes from the last meeting. Shawn Nescis moved to accept the minutes as emailed. Michael Worster seconded. Hearing no objections, the minutes were approved as emailed.

4. CGA Update

Ann Diamond said CGA annual conference would begin in 20 days and run March 5 – 8 at the Phoenix Convention Center. For more information go to cgaconference.com. She said a new Best Practices book will be out that will include a new best practice – Enhanced Positive Response and an update to 5-2 – White Lining to include electronic white lining. She encouraged all to get their 2017 incident events into California 811 DIRT at cga-dirt.com/ca811. She also reminded everyone to be sure to use the old format for 2017 events and new format for 2018 events. All 2017 events must be input by March 31, 2018 to be included in the reporting. She also noted that national companies that provide data through national DIRT need to be sure to grant data access, so the information can be included in California's report.

5. Notification Center Updates

Ryan White reported that USA North 811 had an 11.2% increase in tickets in 2017 and January 2018 was starting out even higher. He noted that calls were down, but web entry was up to 45% of the total ticket volume. He said that the average speed of answer for 2017 was 1 minute 30 seconds and the center has work to do to get it back to the Best Practice of 30 seconds. He said that a new member services department was created as a

single point of contact for members. He also noted that staffed 24/7 service will be coming soon to USA North 811.

Ann reported that 2017 was the year of change at DigAlert – from the changes to 4216, the DigAlert web site, holiday closures, texting to get information, stopping 800-227-2600, ticket entry, delivery formats, no longer using grids for mapping and electronic positive response. She said that 2017 only had a 1% increase in call volume but the center had a 7% increase in overall ticket volume and an 11% increase in new tickets. Online ticket volume ended the year at 43.5% a 3% increase over 2016. 75% of the calls in 2017 came in on 811. She said 2018 is starting off right with double digit increases in ticket volume compared to January 2017. She hoped that on January 1 everyone saw the animation award winning 811 Rose Parade float – she thanked all the partners including USA North. She said a time lapse video can be seen at 811roseparade.org. It was estimated that there were approximately 750,000 people on the parade route and over 50 million watching in America.

A question was asked about the holiday changes. Ann noted that in 2017 the centers closed for Martin Luther King Jr. Day and Veteran's Day for the first time. Interestingly the day after Veteran's Day was the most tickets that either center had taken in a single day in their history. She also said that the day after holidays are typically the busiest days and that everyone should do tickets online to reduce the time it takes to get a ticket.

A presentation was given on Electronic Positive Response by the centers. The different methods for members to input responses, the variety of ways excavators can receive responses and finally what's next. Sunil Shori wanted to be sure that everyone understands that California has had positive response – that electronic positive response is through the center but that markings still need to be done. Ann said that when there is "no conflict" that would be the only time just a response would be done through electronic positive response. Both centers noted that members that mark more than 1 type of facility would need to have separate member codes, so they can clear each type of line they mark. Sunil asked if the SSIP committee should look at recommendations for how to mark same-type facilities that handle distribution and/or transmission. Ann said that Best Practices have that in the marking guidelines to mark a D or T and that years ago DigAlert asked its members to include that information in their member codes. Colette Shelly noted that electronic positive response was not being used as intended with some facility owners saying that they have made arrangements to mark later but in actuality they haven't. As more facility owners begin to use the system more trends and analysis can be done.

6. Committee Reports:

A. Board of Directors Update.

Marshall said that the Board will be meeting every other month starting in March.

B. Subsurface Safety and Incident Prevention Committee Update.

Thomas Young reported that the committee had agreed to a 6 Points of Common Understanding to be included in any companies' safe excavation training. (A copy of the document is at the end of the minutes.)

C. Education Programs and Marketing Committee Update.

Michael Worster said the next mock line strike event will be on April 27th at the Safety Center in Sacramento. He said that there will be an emphasis on enforcement on the demonstration with the advent of the new Dig Safe Board. He said that there will be a condensed safe excavation class, locate skills event and speakers to include Tony Marino from the Dig Safe Board, Fire Marshal, CPUC and maybe the CSLB. Look for invitations for sponsors and attendees in the coming month.

D. Legislative and Regulatory Committee Update.

Ann said that the California Underground Facilities Safe Excavation Board had 7 members appointed at the end of December. She congratulated Bill Johns and Marshall Johnson who join Randy Charland on the Board. She said a meeting was held on January 9th and asked if anyone from the Dig Safe Board had more information. Brittany Branaman said the first meeting had a training session and business meeting. The Board has a 2018 plan that can be found on their website – digsafe.fire.ca.gov.

7. Old Business

Nothing

8. New Business

Shawn Nesgis asked the group about their experience with using UAV or drones for inspection of lines. He said he had seen a presentation given by SDG&E and was wondering if other utilities had an experience with this technology. SMUD said that they use it for leak detection and depth of coverage. Anthony Headley said that at the 2016 CGA conference there was a presentation on the topic and Ryan White said the Andy Wells with PG&E would be a good source of information.

9. 2018 Meetings

April 10, 2018 – Conference Call

June 12, 2018 – SoCal Gas Energy Resource Center – 9240 Firestone Blvd., Downey

August 14, 2018 – Conference Call

October 9, 2018 – SMUD - Sacramento

December 11, 2018 – Conference Call

All CARCGA meetings are scheduled from 9:30am until 1:30pm

10. Adjourn Meeting:

The meeting adjourned at 11:05 am.

Standing Roster of Sub-Committee Members

Legislative and Regulatory (leg/reg@carcga.org):

Ann Diamond (co-chair)	Cliff Concello	John McMahon
Colette Shelly (co-chair)	Alan Coppola	Michael O'Donnell
Gilbert Aceves	Ryan Dove	James O'Kane
Jared Ajlouny	Paul Evans	Matt Pace
Pritpal Aujla	Caleb Haus	Jeff Patrick
Nan Bailey	Anthony Headley	Gil Rivas
Jerry Bufford	Marshall Johnson	Sunil Shori
Bob Carpenter	Brad Jones	Matt Smylie
Louie Cervantes	Tom Kaczmarek	Bob Thorpe
Francis Christensen	Paul Krahl	William Vogl
	Deanna Lewotsky	James Wingate
	Steve Marositz	Thomas Young
	Mike Marrero	

Education Programs and Marketing (education@carcga.org):

Michael Worster (co-chair)	Ann Diamond	Matt Pace
Jared Ajlouny (co-chair)	Ryan Dove	Jeff Patrick
Gilbert Aceves	Paul Evans	Gil Rivas
Pritpal Aujla	Sarah Goodfellow	Michael Rukavina
Jerry Bufford	Anthony Headley	Shawn Schwartz
Bob Carpenter	Christopher Kenney	Aaron Scott
Louie Cervantes	Paul Krahl	Vicky Shankling
Francis Christensen	Valerie Lertyaovant	Sunil Shori
Cliff Concello	Deanna Lewotsky	William Vogl
Alan Coppola	Mike Marrero	Alexander Williams
Amber Dahl	Enrique Miranda	
	Colin Miyadi	

Subsurface & Safety Incident Prevention (ssip@carcga.org):

Steve Woo (co-chair)	Ryan Dove	Enrique Miranda
Thomas Young (co-chair)	Paul Evans	James O'Kane
Gilbert Aceves	David Graham	Matt Pace
Jared Ajlouny	Ryan Graham	Jeff Patrick
Pritpal Aujla	Caleb Haus	Aaron Rezendez
Juan Beltran	Anthony Headley	Gil Rivas
Tony Burnham	Jamie Himes	Shawn Schwarz
Louie Cervantes	Don Hunt	Vicky Shankling
Randy Charland	Bill Johns	Colette Shelly
Cliff Concello	Jared Johnson	Sunil Shori
Alan Coppola	Tom Kaczmarek	Matt Smylie
Victor Davis	Paul Krahl	Alexander Williams
Ann Diamond	Deanne Lewotsky	
	Catherine Mankins	